

Tips to start with

- > **Learn by listening and observation**
- > **Be easy to understand when setting tasks and objectives - ensure that everybody understands the What and the Why**
- > **Don't inform - ensure that your information is understood**
- > **Be aware of your own cultural perspective**
- > **Be proactive in resolving intercultural misunderstandings**
- > **Support the team members' curiosity to learn about each other's cultural perspectives**
- > **Be sincere in sharing your thoughts, and careful about how you do it**
- > **Don't be upset – ask questions**
- > **Focus on the solution – not on who is right**
- > **Forget "common sense" - everybody has a different one**
- > **Always remember that people are more than just their culture**
- > **Be patient with yourself and with others**
- > **Smile... – having fun in meetings is a signal of belonging**